Strategic Pillar 4: Accessible Programs and Services

Accessible programs and services increase participation of people with disabilities and reduce the need for retroactive solutions and accommodations. Remaining informed of new and emerging practices in accessible program and service delivery supports an approach that continuously evolves to meet the diverse needs of the growing number of people with disabilities in Richmond. Continuing to collaborate with people with disabilities and community organizations that support people with disabilities in the development of new programs and services ensures that the organization is responsive to the varied interests and goals of people with disabilities.

Recommended Actions

4.1 Evaluate current programs and services from an accessibility perspective to identify opportunities to enhance participation and access for people with disabilities, including opportunities for collaboration with community organizations. ~ Short-term

4.2 Research and monitor community-based data and best practices and further engage people with disabilities to identify and develop new programs and services that respond to the diverse and changing needs of people with disabilities in Richmond. ~ Ongoing

4.3 Explore new opportunities to increase supports for people with disabilities to participate in programs and services, including ways to streamline access to and increase awareness of available supports. ~ Medium-term

4.4 Enhance inclusive volunteer opportunities for people with disabilities and strengthen volunteer capacity to support all program participants, including people with disabilities. ~ Medium-term